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past several administrations, but it was only recently that the government began talking about “customer” experience.

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and employees first think about point-of-sale technology. It's easy to equate the checkout experience with the tool being used to ...

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scores to improve
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**Public sector
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USPS meets financial health goal, falls short on delivery, CX targets in FY 2021

As ESG reporting requirements continue to evolve, businesses are faced with increasing complexity to report their ESG performance in a transparent and cohesive story to their varied stakeholders.

Survey Results: ESG

Page 12/17

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**Underprepared for
Changing Global
Regulations and
Challenging
Reporting
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**Identifying
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obstacles they face on
their journeys to create
circularity and reduce
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Demonstrates
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